



Army Community Service (ACS)

Contact: 785-239-9435

7264 Normandy Dr.

Fort Riley, KS 66442

Fax: 785-239-9548

Website:

<http://www.riley.army.mil/UnitPage.aspx?unit=ACS&nav=FamSvc>

or

<http://www.rileymwr.com/>

*Then click on the ACS link to the left side of page.

Email: rile.dmwracs@conus.army.mil

Eligibility: Army Community Service is open to active duty Service members and Families of all branches of service. Army Reserve and National Guard Service members their Family members (that are under Title 10), Retirees and their Family members. Family members need not be accompanied by their sponsor. DOD civilians can participate in certain programs and services.

Hours: 7:30 a.m. to 4:30 p.m. Monday through Friday

Listing of Services:

Army Family Action Program (AFAP):

Website: <http://www.riley.army.mil/UnitPage.aspx?unit=ACS.afap>

Is a grassroots process identifying issues of concern to America's Army Family. Through this process, issues requiring action are prioritized, given measurable objectives for acceptable change and assigned a lead agency to be worked. The focus of the process must be at three distinct levels: Installation, Major Army Command, and Headquarters Department of the Army.

Army Family Team Building (AFTB):

Website: <http://www.riley.army.mil/UnitPage.aspx?unit=ACS.ftb>

Offers education to Family members on army life and the resources needed to be a successful army Family. The training is offered at graduated levels for the

inexperienced Family member to those who want to take on leadership roles. The training is offered at various times, locations and days.

Army Volunteer Corps Program (AVCP):

Website: <http://www.riley.army.mil/UnitPage.aspx?unit=ACS.volunteer>

Volunteers are a vital part of any community, especially here at Fort Riley. There are many places to work and a wide variety of positions available. Please contact the Volunteer Coordinator when interested.

Deployment & Mobilization Personal Family Readiness Program:

Website: <http://www.riley.army.mil/UnitPage.aspx?unit=ACS.dm>

Deployment offers programs that provide Families with support and guidance during the absence of a deployed Family member. Programs include: Family Readiness Center where the Rear Detachment Desks are operational 24/7 (entrance gained at the northwest double door) and the Military and Family Life Consultants that are available to speak with you at any time by phone.

There is also a Family Center at the ACS Annex that is located at 1020 Huebner Road. 785-240-0663.

Employment Readiness Program (ERP):

Contact: 785-239-5770

Website: <http://www.riley.army.mil/UnitPage.aspx?unit=ACS.employ>

Provides information and referral services in the areas of employment, education, training, transition and volunteer opportunities to give Family members the competitive edge needed to secure employment. The primary purpose of this program is to assist eligible Family members of Soldiers, retirees and DA Civilians who are relocating. ERP provides accurate, timely information and other supportive services (counseling, Resource Center, and Workshops) necessary to minimize the employment problems associated with relocation.

Exceptional Family Member Program (EFMP): (Also see separate entry)

Website: <http://www.riley.army.mil/UnitPage.aspx?unit=ACS.efm>

EFMP is a mandatory enrollment program. A record update is required every 3 years or if the condition changes. The EFMP is designed to provide comprehensive services consisting of medically related, educational guidance, social support and services that enhance the quality of life and readiness for Families with special needs. An EFMP member is a Family member with a physical, emotional, developmental or intellectual disability that requires special treatment, therapy, education, training or counseling. Ask your provider whether a medical condition warrants enrollment into the EFMP. The EFMP program is to ensure medical and educational needs are accessible and appropriate accommodations that meet the EFM's medical or educational needs.

Family Advocacy Program (FAP): (Also see separate entry)

Website: <http://www.riley.army.mil/UnitPage.aspx?unit=ACS.fa>

This program is responsible for addressing child abuse and neglect and spouse abuse. The program consists of identification, reporting, treatment, and follow-up of cases. Services offered include community education and awareness, primary prevention efforts to support parenting and Family communications, crisis prevention, emergency shelter, and counseling. Other programs include: Victim Advocate Program, Sexual Assault Prevention & Response Program, and New Parent Support Program (also see separate entry).

Financial Readiness Program (FRP):

Contact: 785-239-5032

Website: <http://www.riley.army.mil/UnitPage.aspx?unit=ACS.financial>

The Financial Readiness team provides personal financial management education and services. Classes are available in banking and credit union services, checkbook management, budget planning and record-keeping, credit use and abuse, insurance, and personal financial readiness planning for military Families. FRP provides individual budget counseling, consumer information and resources, and assistance in filing consumer complaints. Other programs include: Family Subsistence Supplemental Allowance (also see separate entry) and Army Emergency Relief (also see separate entry).

Information & Referral Program (I&R) and Outreach Services Program (OR):

Contact: 785-239-9435

Website: <http://www.riley.army.mil/UnitPage.aspx?unit=ACS.outreach>

This is your main source for information on Fort Riley. Our staff will provide any information or assistance you may need. They will also refer you to the appropriate agency for assistance. A file is maintained of our installation and our local community resources to help assist you quickly.

Relocation Readiness (RELO):

Contact: 785-239-5032

Website: <http://www.riley.army.mil/UnitPage.aspx?unit=ACS.relocation>

Relocation Readiness provides a comprehensive program to assist Service members, Families and/or DoD civilians with resources to prepare and manage the stress related issues encountered through tour cycles of the mobile military lifestyle. A variety of services with-in its own program include; Newcomer's Orientations, Lending Closet, Welcome Packets, Waiting Spouses Program – "Hearts Apart", Permanent Change of Station (PCS) briefings, Multi-Cultural & Citizenship Program, and the Welcome Center - Upon entering Fort Riley.

For more information about the Relocation Readiness Program, contact Army Community Service at 785-239-9435.

Soldier & Family Assistance Center:

Contact: 785-239-8430/8344

Location: Bldg. 671-A and 673-A

Website: <http://www.riley.army.mil/UnitPage.aspx?unit=ACS.sfac>

Fort Riley has a Soldier Family Assistance Center (SFAC) to provide tailored integrated support services for Soldiers and Families assigned to the Fort Riley Warrior Transition Battalion (WTB). The SFAC will provide these same services to Surviving Families residing in Kansas and Nebraska. The Soldier Family Assistance Center acts as an information clearing house where our Warriors and Families receive information and

referrals in a timely and convenient manner. The center is open from 7:30am - 4:30pm, Monday - Friday.

Survivor Outreach Services:

Contact: 785-239-9435

Website: <http://www.riley.army.mil/UnitPage.aspx?unit=ACS.survivor>

Survivor Outreach Services was started to provide assistance and offer support to address the needs of Families who suffer the loss of a Soldier and provide integrated support and referral services. Primary emphasis will be on coordination with other Army programs such as Casualty Affairs, Retirement Services and Veterans Affairs. Briefings and information will be provided to Soldiers and Family members to ensure an integrated service delivery. We can be reached at the contact information below, Monday - Friday, from 7:30am - 4:30pm.

American Red Cross, Fort Riley

Contact: 785-239-1887

1-877-272-7337 (Emergency number 24/7; primary number if deployed)

**7264 Normandy Drive or
Custer Hill
Fort Riley, KS 66442**

**P.O. Box 2305
Fort Riley, KS 66442**

Website: <http://www.riley.army.mil/UnitPage.aspx?unit=RedCross>
 <http://www.thinkred.org>

(covers Manhattan, Junction City, Topeka, etc)

Hours: 7:30 a.m. to 4:30 p.m. Monday through Friday

Mission: The Red Cross cooperates closely with the military by carrying out activities which supplement and assist the military in its programs relating to health, welfare, and Service member morale.

LIST OF SERVICES:

Communication: The Red Cross assists in relaying verified information on emergency situations, home condition reports, and health and welfare reports on the immediate Family of both the Service member and his/her spouse. This enables the military and the Service member to make informed leave decisions.

Financial Assistance: The Red Cross extends financial aid in the form of loans to those who have a verified need in emergency situations (emergency leave, personal needs, family assistance, etc.). When unable to assist, the Red Cross does recommend appropriate service agencies as referrals.

Training: Lay Responder Adult CPR, First Aid, AED. Babysitters course with First Aid. Lifeguard and CPR for professionals. Any course needs to be reserved through Flint Hills American Red Cross (includes Junction City) at 785-537-2180.

Women, Infants and Children

Contact: 785-239-5730

7264 Normandy Drive, South end entrance

Fort Riley, KS 66442

Website: <http://www.riley.army.mil/UnitPage.aspx?unit=WIC>

Email: wicchicks@yahoo.com

Hours:

8:00 a.m. to 4:30 p.m. Monday through Wednesday

8:00 a.m. to 7:00 p.m. Thursday

8:00 a.m. to 12:00 p.m. Friday

Welcome to WIC! WIC is a supplemental food and nutrition program designed for low income women, infants and children. What can WIC do for you? It can help stretch your family's food dollars, give you and your family nutritious foods and most importantly it can give your children a head start on good health! If this program interests you or you think you might qualify, please call the Ft Riley WIC office.